

Washington State Dept. of Community, Trade and Economic Development

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State Toll-Free Line Available for Mobile Home Park Disputes

The state Office of Manufactured Housing today announced new services for owners and residents of mobile home parks. A toll-free message line is available at 1-800-964-0852 to assist people who have mobile home landlord-tenant disputes. Calls are returned by the next business day.

"It's important for mobile home park residents and owners to know they can call the state ombudsman program at no cost and ask for assistance," said Amy Leneker, project manager.

"Our office is available to provide information and investigate disputes between mobile home park tenants and owners. If people are having a problem in a mobile home park, we may be able to help," said Leneker.

A bill passed during the 2005 legislative session requires the state office to investigate and document allegations, attempt agreements, and track the outcomes of investigations. The bill also included a new component for mobile home park registration, with a fee paid by park owners, and a report of investigation outcomes and recommendations to the state legislature by the end of the year.

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